Good Afternoon & Welcome To

HOW TO HAVE A GREAT DAY EVERY DAY!
We have to do the best we can. This is our sacred human responsibility.

Albert Einstein
THE FUTURE
In the not too distant future, YouTube, Twitter & Facebook will merge to form one giant, idiotic, super-sized, time-wasting, non-productive, time-stealing, mind-dumbing, do-not-need-to-know website called YouTwitFace.
What is the impact of you...

Having a Great Day Every Day?
Do you want these folks to be Having A Great Day?

Mechanic

Teacher

Dentist

Surgeon

Mover
How To Have A Great Day Every Day

Just Choose To
Leave Your ‘FUNK’ At The Door
Start With Yourself
Appreciate Your Life
Affirm Your Day
Affirming Your Day is simply Mentally Preparing for the Day
Left on their own, things will go to their lowest level, unless they’re supported to keep going.
The Law of Attraction

Whatever you think about the most...will be attracted to you.
Here’s the question!

How big is your blue dot?

If you’re in charge of your life then you can make your blue dot as big or as small as you want!!!
“Example is not the main thing in influencing others. It is the only thing.”

Albert Schweitzer (1875–1965)
German medical missionary
Nobel Peace Prize winner
My Dog Charlie... first thing in the morning
I will smile at friend and foe alike and make every effort to find, in him or her, a quality of praise, now that I realize the deepest yearning of human nature is the craving to be appreciated.

Og Mandino
<table>
<thead>
<tr>
<th><strong>Analytical</strong></th>
<th><strong>Driver</strong></th>
</tr>
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<tbody>
<tr>
<td>• Quality control person</td>
<td>• Get to the point/wants facts now</td>
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<tr>
<td>• Like (love) details and figures</td>
<td>• Results oriented</td>
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<td>• Thinkers-consider every angle</td>
<td>• Bottom line thinkers</td>
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<tr>
<td>• Want accurate information</td>
<td>• Can lack sensitivity to others’ feelings</td>
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<table>
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<tr>
<th><strong>Amiable</strong></th>
<th><strong>Expressive</strong></th>
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<tr>
<td>• Calm, pleasant, &amp; sincere</td>
<td>• People oriented</td>
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<tr>
<td>• Like to talk</td>
<td>• Outgoing-Open-Friendly</td>
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<tr>
<td>• Concerned how things affects others</td>
<td>• Not big on details (5% of facts)</td>
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<tr>
<td>• Dislike conflict</td>
<td>• Does not like to read</td>
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<td></td>
<td>• Touchy-Feely</td>
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The Four Generations

1. Matures
2. Baby Boomers
3. Gen Xers
4. Gen Y or Gen Why? Millennials
30% un-focused
un-organized
always late
whine a lot
negative energy
high maintenance

40% good, not great
need coaching
need support
mood depends on the day
inconsistent
overwhelmed

30% focused
organized
never late
smile a lot
positive energy
low maintenance
un-focused
un-organized
always late
whine a lot
negative energy
high maintenance

good, not great
need coaching
need support
mood depends on the day
inconsistent
overwhelmed

focused
organized
never late
smile a lot
positive energy
low maintenance
10%  
40-45%
un-focused
un-organized
always late
whine a lot
negative energy
high maintenance

35%  
70-75%
good, not great
need coaching
need support
mood depends on the day
inconsistent
overwhelmed

55%  
85%
focused
organized
never late
smile a lot
positive energy
low maintenance
How would the person I want to become, do the things I’m about to do?

Jim Cathcart
Leadership Wheel of Life

- Delegating
- Being on Time
- Mentor/Coach
- Completing Projects
- Goal Setting
- ‘Checking In’ First Thing
- Stress Management
- Time Management
People want to have a sense of purpose at work. They want to know their lives matter.

Scott Love
Leadership Consultant
Whatever state you’re in transmits to others.

Eckhart Tolle
There is only one way to succeed in anything, and that is to give it everything.

Vince Lombardi
Questions????
HOW TO
HAVE A
GREAT DAY,
EVERYDAY!
Book & CD

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Leave Your FUNK At The Door

Customer Service Is Not About The Customer

At work and at home!
thank you!
Thank You
Lindsey Donley!
Thank You for listening!

I hope 2018 is your best year ever!
10 Keys to Success in Business

1) Love What You Do-Commit Yourself To It-Stay Focused

2) Have Long & Short Term Goals-Write Them Down; Revise When Necessary

3) Back Every Goal W/ Desire = (Fuel For Success)

4) Learn How To Fire Yourself Up.
   Tell Yourself You Can & Will Succeed
   Replace Negative Thoughts W/ Positive Thoughts

5) Sharpen Your Blade Regularly-Attend Seminars Read Books-Listen To Tapes
10 Keys to Success in Business

6) Incorporate a Time Management System Into Your Day
   Be Disciplined With Your Time
   Time Management is Self Management

7) Be Disciplined-Become Balanced-Stay Balanced
   Work On Yourself (Spiritual-Mental-Physical)

8) Be Honest-Have Integrity-Follow Your Word
   Do What You Say You’ll Do-Follow Through

9) Treat Everyone You Manage Like They Are Really Important And What They Do Really Matters.

10) Start With The End In Mind. (Stephen Covey)
Thank You for being here today!
Go out and be a Great Leader!