Communicating Across Generations
Objectives

- Work and communicate more effectively with diverse generations
- Connect and gain buy-in from different generations
- Provide sincere recognition and appreciation that motivates each generation
Four Generations in the Workplace

- **Veterans** (1925-1944)
- **Boomers** (1945-1964)
- **Generation X** (1965-1981)
- **Millennial** (1982-2000)
Tips for Connecting Generations
Gaining Cross-Generation Buy-In

Veterans: *Show Respect*

Boomers: *Honor creativity and accomplishments*

Gen-X: *Be honest and encourage work-life balance*

Millennial: *Stress flexibility, self-development & growth*
Giving Sincere Praise & Recognition

1. Accomplishments, achievements, progress & successes

2. Personality traits, qualities, strengths & character
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